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My Requests – Request Timeline

Once a request is created, it appears under the Active Requests tab. The ITA Customer Service team will work on the request and follow up if needed.

An email notification is sent to the user and the Request Status changes to Waiting for Details . Double click on the request to view further information.	My Profile Notifications My Organizations My Organizations Work Based Training My Activities My Requests My Tasks Online Registration Guides & Resources Sign out	Home > My Requests My Sponsor Requests Active Requests Show 5 entries Search: Request Title 1: Work based hours Exam results date Test sponsor request Work base Hours Test request 3 Showing 1 to 5 of 11 entries	Request # 1 CAS-235182-N4N3N1 CAS-235168-D1R2B4 CAS-235168-D1R2B4 CAS-234978-L9Q6C5 CAS-234975-01H928 CAS-234972-83M1H9	Organization 13 0588618 BC LTD 0588618 BC LTD 0588618 BC LTD 0588618 BC LTD 0588618 BC LTD	Request Type 1 My Apprentices My Apprentices My Apprentices My Apprentices Sponsor Support	Status Reason In Progress In Progress In Progress In Progress	New Request New Request Created On 1 O4/11/2022 12:15:26 am O3/31/2022 12:46:17 am O3/31/2022 24:50:38 pm O3/10/2022 5:50:13 pm O3/10/2022 12:40:58 pm Previous 1 2 3 Next
The Timeline provides the updates regarding the user's request, including any notes by the ITA.	itta My Prolie My Apprenticeship > Notifications My Activities > Online Registration Guides & Resources Sign out	Request Details REQUEST TITLE Class Exam Request REQUEST SUB TYPE Exams REQUEST SUB TYPE Exam Results STATUS REASON Walting for Details DESCRIPTION Hello, Please provide an update on the formeline 15 minutes age Medied on B2/22/21 10.28 PM	lest results Ayesha Ramani Helio, Please provide further details.	CUSTOMER John Smith CREATED ON 07/21/2022 9 REQUEST NU CAS-246044-	:51:36 pm MBER WRM3D8		Back Add Comment
Click on the Add Comment to follow up on the request. Click Submit once done.	itta My Profile My Apprenticeship > Notifications My Activities > Online Registration Guides & Resources Sign out	Request Details REQUEST TITLE Class Exam Request REQUEST TYPE Exam REQUEST SUBTYPE Exam Results STATUS REASON Walting for Details DESCRIPTION Hello, Please provide an update on the Timeline 15 minutes aga Modified on 8/2/28/2 10.28 PM	e test results Ayesha Ramani Helo, Please provide further details.	CUSTOMER John Smith CREATED OI 07721/2022 f REQUEST NI CAS-246044	N 551:36 pm JMBER I-W8M3D8		Back Add Comment

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