

My Requests – Request Timeline

Once a request is created, it appears under the Active Requests tab. The ITA Customer Service team will work on the request and follow up if needed.

<p>An email notification is sent to the user and the Request Status changes to Waiting for Details.</p> <p>Double click on the request to view further information.</p>	<table border="1"> <thead> <tr> <th>Request Title</th> <th>Request #</th> <th>Organization</th> <th>Request Type</th> <th>Status Reason</th> <th>Created On</th> </tr> </thead> <tbody> <tr> <td>Work based hours</td> <td>CAS-235182-N4N3N1</td> <td>0588618 BC LTD</td> <td>My Apprentices</td> <td>In Progress</td> <td>04/11/2022 12:15:26 am</td> </tr> <tr> <td>Exam results date</td> <td>CAS-235168-D1R2B4</td> <td>0588618 BC LTD</td> <td>My Apprentices</td> <td>In Progress</td> <td>03/31/2022 12:46:17 am</td> </tr> <tr> <td>Test sponsor request</td> <td>CAS-234979-L9Q6C5</td> <td>0588618 BC LTD</td> <td>My Apprentices</td> <td>In Progress</td> <td>03/11/2022 4:50:38 pm</td> </tr> <tr> <td>Work base Hours</td> <td>CAS-234975-Q1H9Z8</td> <td>0588618 BC LTD</td> <td>My Apprentices</td> <td>In Progress</td> <td>03/10/2022 5:50:13 pm</td> </tr> <tr> <td>Test request 3</td> <td>CAS-234972-B3M1H9</td> <td>0588618 BC LTD</td> <td>Sponsor Support</td> <td>In Progress</td> <td>03/10/2022 12:40:58 pm</td> </tr> </tbody> </table>	Request Title	Request #	Organization	Request Type	Status Reason	Created On	Work based hours	CAS-235182-N4N3N1	0588618 BC LTD	My Apprentices	In Progress	04/11/2022 12:15:26 am	Exam results date	CAS-235168-D1R2B4	0588618 BC LTD	My Apprentices	In Progress	03/31/2022 12:46:17 am	Test sponsor request	CAS-234979-L9Q6C5	0588618 BC LTD	My Apprentices	In Progress	03/11/2022 4:50:38 pm	Work base Hours	CAS-234975-Q1H9Z8	0588618 BC LTD	My Apprentices	In Progress	03/10/2022 5:50:13 pm	Test request 3	CAS-234972-B3M1H9	0588618 BC LTD	Sponsor Support	In Progress	03/10/2022 12:40:58 pm
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